

Roller Shade Fabric Information

Why specify our fabrics?

- All Hunter Douglas Hospitality fabrics are backed by our Lifetime Guarantee
- All roller shade fabrics are fire retardant and pass NFPA-701
- All fabrics have been tested to meet manufacturing standards and hospitality requirements

What is tested?

- All Hunter Douglas Hospitality fabrics are tested to determine the appropriate cutting method and components to use with each fabric including tube, clutch, and hembar
- Fabric testing prevents or minimizes issues like deflection and telescoping that may occur after manufacture
- Blackout fabrics are tested for backing delamination, light leakage and cracking
- Finished shades are hung to ensure functionality after installation

Why can't I use my own fabric?

- Our supply chain has no control over fabric delivery which adversely affects production lead time
- We cannot provide FR certificates on non-Hunter Douglas Hospitality fabrics
- Problems such as cupping, deflection, and fraying are possible with non-tested/non-approved fabrics
- Lifetime Guarantee does not apply to non-tested fabrics and COM

What are some common problems with roller shade fabrics?

• Curling or Cupping

- Edges of fabric panels curl
- Panel appears taut at the shade top near the tube and towards the hembar
- Curling becomes more noticeable in the middle of the shade panel

• Deflection

- Sagging of the metal tube over time
- Occurs most commonly with wider shades and heavier fabrics
- Shows up as a "V" pattern in the center of the panel

• Fraying

- Edges of fabric show frayed yarns
- Occurs naturally with some fiberglass and other content fabrics
- Proper cutting method is required to minimize/eliminate fraying

• Rippling or Waving

- Vertical or diagonal ripples in the fabric
- Possibly due to fabric weaving flaws
- Can also occur when fabric is rolled improperly during manufacture

• Telescoping or Tracking

- Fabric rolls up imperfectly aligned with the shade tube
- This causes the fabric to "telescope" left or right, hanging over the side of the tube
- Edge fraying may occur over time
- Shade may become difficult to raise or lower due to interference with the clutch
- Actual site installations can contribute, if a shade is not installed perfectly level

• Twisting

- Fabric twists vertically
- Typically occurs on very long and narrow shades, or where drafts are present

Roller Shade Fabric Issues

